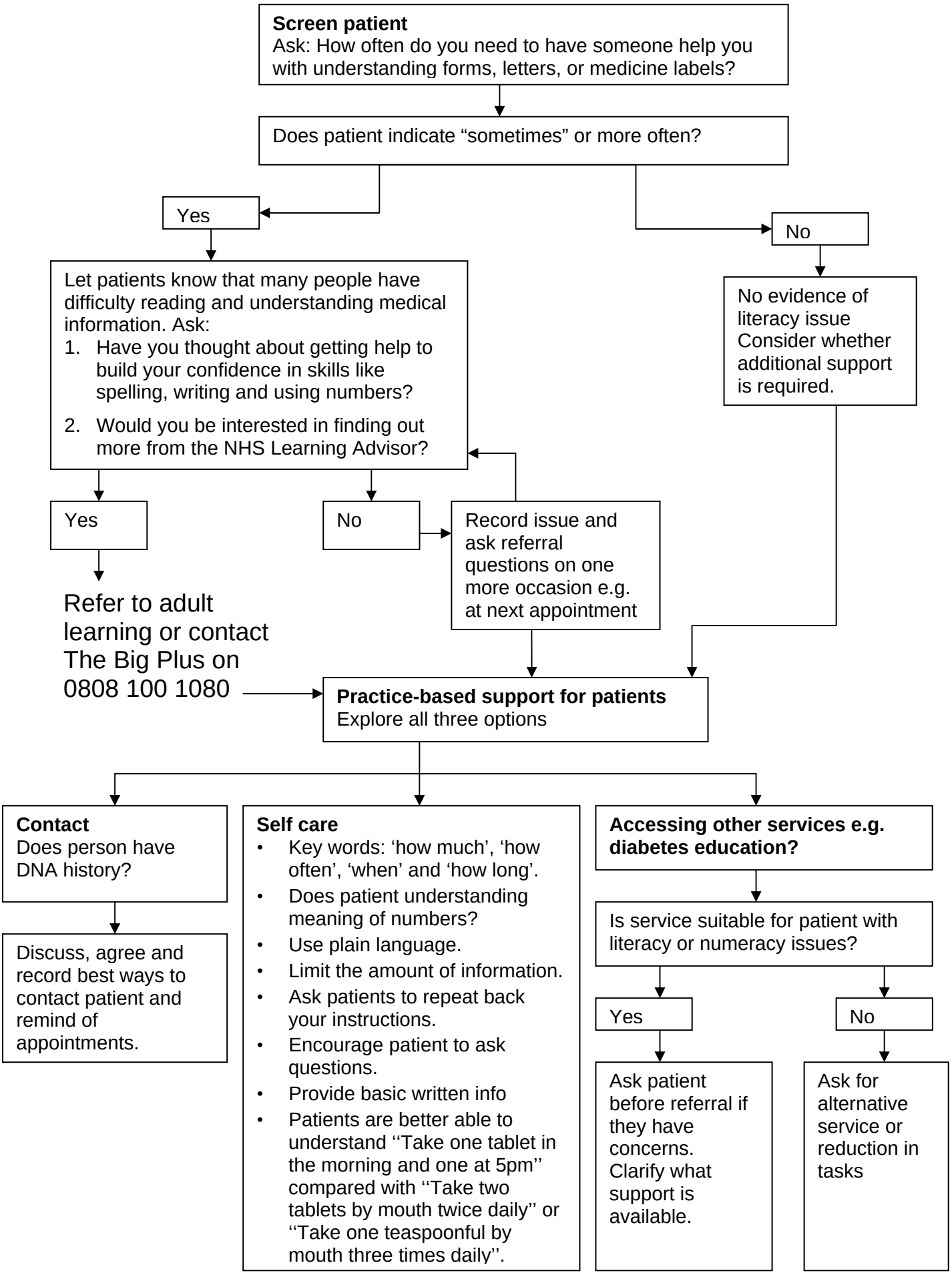Literacy screening and support